



VICTORIA
ARC

IMPACT REPORT

Hello everyone,

We are thrilled to share the first edition of the ARC Impact Report—a new way to keep our community informed about the meaningful work taking place at The Salvation Army downtown Victoria.

This refreshed format will highlight how lives are being transformed through our work, showcase measurable results from our programs and services, and offer a glimpse into the exciting developments happening here at 525 Johnson.

As we move forward with our Local Action Plan 2025–2027, one thing is clear: change is in the air. I'm excited to share updates on innovative ways we are serving people experiencing hardship in our community. I am deeply grateful for the dedication of our staff, volunteers, and community partners—without them, none of this would be possible.

I also want to recognize the courage of those we serve. It takes remarkable strength to pursue change and accept support, and we remain committed to walking alongside each person, wherever they are on their journey.

Thank you for contributing to The Salvation Army's mission and helping make a lasting difference in the lives of those in our recovery community.

JONATHAN HOPKINS
EXECUTIVE DIRECTOR

JULY 2025



VICTORIA
ARC

NEW NEWS

JULY 2025



COMMUNITY BBQ

COMMUNITY BBQ

JULY 16- WE HOSTED OUR FIRST COMMUNITY BBQ OF THE YEAR WITH OVER 370 FREE MEALS DISTRIBUTED

TAX CLINIC

JULY 8- OUR RESIDENTS WERE ABLE TO GET FREE TAX SERVICES SUPPORT



TAX CLINIC



DSP MEETING

DOWNTOWN SERVICE PROVIDERS MEETING

JULY 22- DOWNTOWN SERVICE PROVIDERS CONNECTED TO BUILD STRONGER PARTNERSHIPS AND ENHANCE COLLABORATION IN SERVING OUR COMMUNITY

THE BIGGER PICTURE



VICTORIA
ARC

IN JULY



4,457 STAYS

We provided 4,457 sleeps in our accommodations-based programs.



490 COMMUNITY LUNCHESES

We distributed 490 lunches to the community.



9,085 MEALS

We served 9,085 meals to individuals living at the ARC.



47 VOLUNTEER HOURS

Volunteers contributed 47 hours of their time in service to our community.

CORRECTIONS & JUSTICE SERVICES

COMMUNITY RESIDENTIAL FACILITY (CRF)

A.K.A. HALFWAY HOUSE



VICTORIA
ARC



OCCUPANCY

We hit 90% capacity in July, providing accommodations and support to individuals transitioning from correctional facilities to the community.



ADMISSIONS

We welcomed 7 individuals to the CRF program.



OUTREACH HOURS

We delivered 150 outreach hours. This includes counselling, employment services, housing support, ID assistance, and community activities.



PROGRAM COMPLETION

We had 2 CRF program participants successfully move out.



CLIENT SERVICE HOURS

Our staff dedicated 154 hours of casework to assist clients on their reintegration journey—helping them set goals, secure housing and development, and connect with partner agencies.

JULY 2025



VICTORIA
ARC

RECOVERY PROGRAM



OCCUPANCY

We reached 89% occupancy, providing individuals in recovery with high-intensity programming, supportive housing, and casework services.



PROGRAM GRADUATES

2 individuals successfully completed our program.



CLIENT SERVICE HOURS

Staff invested 230 casework hours supporting clients on their recovery journey.



ACTIVITIES & OUTINGS

28 hours of outings and activities that brought connection, joy, and new experiences to our residents.



PROGRAM VOLUNTEER HOURS

Volunteers devoted 10 hours of their time to workshops and talks for participants. Residents gave 12 hours of their time volunteering in the community meals program feeding downtown.

JULY 2025

HOUSING & SUPPORT SERVICES



VICTORIA
ARC

JULY 2025



OCCUPANCY

Providing housing to individuals in our Emergency Shelter Program, Homeless Encampment Action Response Temporary Housing (HEARTH) Program, and Transitional Housing Program.



ACTIVITIES

Our residents enjoyed 8 hours of various client-centered activities.



CLIENT SERVICE HOURS

Staff invested 88 casework hours assisting individuals experiencing housing insecurity.

STRAIGHT FROM THE SOURCE



VICTORIA
ARC



I graduated from the Recovery Program through the Victoria Salvation Army ARC in July. Staff and the program guided me to apply the skills that I learned here. I took it seriously, and want to keep applying these skills. Watching the documentary "The Mask You Live In" talking about kids growing up in violence was meaningful. My aim is to be there for my kids and my family. I cannot help if I am lost. No one can "make me" angry anymore.

RAVINDER

RECOVERY PROGRAM GRADUATE

"WE RESPECT THE INDIVIDUAL'S DECISION TO NOT HAVE THEIR PHOTO SHARED."



VICTORIA
ARC

TO LOOK FORWARD

August

19

Community Residential Facility Annual BBQ

August

25

All-Staff Town Hall Meeting

August

26

Downtown Service Providers Monthly Meeting

September

18

ARC Open House

September

20

Vietnamese Festival - Ship Point

September

25

Greater Victoria Advisory Board Meeting