

WHAT WE DO

Housing & Support Services provides safe, stable, and supportive accommodation for individuals who are unhoused or experiencing housing insecurity.

We offer four programs that help individuals stabilize, set goals, and work toward long-term housing and well-being. With case management, referrals, and a compassionate, client-centered approach, our team walks alongside each resident to support lasting change.

CONTACT US

-  The Salvation Army - Victoria ARC
525 Johnson St., Victoria BC
-  250 384 3396
-  info@victoriaarc.org
-  www.victoriaarc.org

 **Claire Street**
Casework Supervisor
claire.street@salvationarmy.ca
250 384 3396 ext. 257

 **Troy Lutz**
Caseworker
troy.lutz@salvationarmy.ca
250 384 3396 ext. 234

 **Aditee Newaj**
Caseworker
aditee.newaj@salvationarmy.ca
250 384 3396 ext. 253

 **Samson Otoo-Appiah**
Caseworker
samson.otoo-appiah@salvationarmy.ca
250 384 3396 ext. 251

 **Autumn Rebneris**
Caseworker
autumn.rebneris@salvationarmy.ca
250 384 3396 ext. 240

 **Jess Armstrong**
Caseworker
jess.armstrong@salvationarmy.ca
250 384 3396 ext. 240



HOUSING & SUPPORT SERVICES

www.victoriaarc.org

OUR PROGRAMS

Emergency Shelter

In partnership with BC Housing, our emergency shelter offers a safe, welcoming space for up to 21 people year-round. Guests receive essentials – warm beds, healthy meals, showers, and laundry—along with caring support, activities, and one-on-one help with employment, income assistance, and finding permanent housing.

Homeless Encampment Action Response Temporary Housing

HEARTH is a BC Housing initiative that provides emergency shelter and support for individuals living in downtown encampments. At the ARC, 32 shelter beds are available to meet immediate needs, with guests accessing the full range of shelter services.

Transitional Housing

The ARC provides 41 transitional housing beds for guests moving out of shelter programs who continue to experience housing insecurity. THP offers an affordable, safe, and supportive living environment where individuals work with caseworkers to navigate barriers and pursue long-term housing in the community. A housing navigator also provides follow-up support to help guests successfully transition into their new homes.



Emergency Weather Response

The ARC serves as the city's primary Emergency Weather Response site, providing 30 additional shelter spaces between November and March during extreme winter weather. When alerts are activated, our chapel and community dining room open so guests can come in from the cold, stay overnight, and receive dinner and breakfast.

OUR SERVICES INCLUDE

- Case Management
- Housing Navigation
- Relapse Prevention
- Employment Resources
- Yoga
- Volunteer Opportunities
- Health and Wellness Referral
- Counseling/Therapy Referrals
- Spiritual Care

LIVING SPACES

We've got you covered:

- 3 meals served in dining room
- Laundry
- Cable
- Lounge
- Hygiene Products
- Social & Recreational Activities



nanampalataya Glauben Foi
信念 हिम्मास Hoffnung 신앙 信念 ལུའི
Dignity Glauben Espérer 希望
Esperanza Hope Fe Hoffnung Faith
Esperanza Foi Glauben Espère
Fe Dignit
Glauben Espère